

## NO PATIENT LEFT ALONE ACT

SECTION:	Infection and Exposure Control
APPLIES TO:	Assisted Living, Memory Care
DATE:	May 6, 2022
STATE SPECIFIC:	Florida (For Public Posting)

### POLICY:

It is the policy of this Community to comply with the *No Patient Left Alone Act*, as it guarantees Florida families the fundamental right to visit their loved ones who are receiving care in hospitals, hospices, nursing homes, assisted living facilities, and intermediate care facilities for the developmentally disabled (long-term care facilities). No health care facility in Florida may require a vaccine as a condition of visitation and every health care facility must allow their residents and patients to be hugged by their loved ones.

All hospitals, hospices, and long-term care facilities visitation policies and procedures must allow for in-person visitation in all the following circumstances, unless the resident, client, or patient objects. This policy allows:

- End-of-life situations.
- A resident, client, or patient who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
- A resident, client, or patient is making one or more major medical decisions.
- A resident, client, or patient is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
- A resident, client, or patient needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
- A resident, client, or patient who used to talk and interact with others is seldom speaking.
- For hospitals, childbirth, including labor and delivery.
- Pediatric patients

We allow resident, client, or patient the option to designate a visitor who is a family member, friend, guardian, or other individual as an essential caregiver. The we allow in-person visitation by the essential caregiver for at least two hours daily in addition to any other visitation authorized by the provider. Please see the front desk or Executive Director if you need assistance with becoming an essential caregiver.

Our community has policies and procedures meet or exceed the standards included in 400.022(1)(b) pertaining to Resident Rights, which are posted within the community.

If you feel as if you have met resistance from a hospital, hospice, or long-term care facility when attempting to visit with loved ones, you may file a complaint with the Agency for Health Care Administration (AHCA) for further review and action online at [www.ahca.myflorida.com/visitation](http://www.ahca.myflorida.com/visitation) or call our dedicated phone line for visitation related complaints 888-775-6055.

## Hours for Visitation

Normal Business Hours are Monday through Friday 9am to 5pm

Visiting Hours are daily from 9am to 9pm

Please Contact Us for More Information

This community asks visitors to please check in with the front desk and notify us of symptoms or indications that may be considered contagious and appreciate your support while visiting. We regularly check the Centers for Disease Control (CDC) website to monitor community transmission rates for guidance and for the use of personal protective equipment and other measures that are important for our residents' safety and welfare.

### REFERENCE:

<https://covid.cdc.gov/covid-data-tracker/#county-view>